



## Toyota Hilux Double Cab Camping Equipped - 4 Pax

### 7M Product Description

A reliable and capable 4x4 vehicle offers excellent fuel consumption and good off-road performance. Good ride height for game viewing.

- MINIMUM RENTAL PERIOD 7 DAYS
- COLLECTION AND RETURN BRANCH WINDHOEK AIRPORT/WINDHOEK TOWN
- OFFICE HOURS
  - MONDAY – FRIDAY 07H30 -20H00  
(Last handover at 20H00, last return 20H00)
  - SATURDAY – 08H00 – 20H00  
(Last handover 12H00, last return 12H00)
  - Late returns will be charged per day basis
- LICENCE REQUIRED EB or Code 8: ENGLISH international driver's license
- MINIMUM AGE 21 YEARS OLD and a driver's license of 3 years

ANCILLARY CHARGES

- Contract Fee N\$142 Per Rental
- Refuelling Fee N\$48 (If Refuelling Is More Than N\$50)
- 2nd, 3rd Additional Driver N\$570 Per Driver Per Rental
- Tyre + Glass Waiver N\$175 Per Day
- Hail Damage Waiver N\$70 Per Day
- Child Seat N\$570 Per Rental
- GPS N\$155 Per Day (Deposit N\$1000)
- Cross Border Fee Quoted at time of Quotation / Reservation
- Cleaning Valet Charge N\$800
- Overdue Rental Administration Fee N\$1300
- Claim Administration Fee N\$1230
- Assessors Fee N\$940
- Fine Handling Fee N\$450 Per Incident

EXCESS PAYABLE FOR DAMAGED/LOST EQUIPMENT (N\$20,000)

CAMPING EQUIPMENT		CAMP KITCHEN BOX	
Gas Cylinder	2	Kettle	1
40L Freezer	1	Utility Pots with lid	2
No 10 Pot with lid	1	Can Opener	1
Camping Chairs	4	Pair of Pot Holders	1
Camping Table (size 90x90)	1	Dish Wash Cloth	2
Water Container	1	Cutting Board	1
Spade	1	Braai Tongs	1
Sleeping Bags	4	Bread Knife	1
Pillows	4	Butcher Knife	1
Pillow Cases	4	Egg Lifter	1
Bath Towels	4	Large Fork	1
Hand Towels	4		
STORAGE BOX		BRAAI KIT COMPLETE	
Gas Cooker – Top	2	Braai Grid	1
Lamp	2	3 Leg Grill Stand	1
Compressor Pump	1	Braai Tongs	
Fire Extinguisher	1		
First Aid Kit	1		

PICNIC "SAFARI" BOX		VEHICLE FITTED WITH	
Large Bowls	4	Second Spare Tyre	1
Dessert Bowls	4	Dual Battery	1
Plates	4	Rack Tracks	4
Coffee / Tea Mugs	4	Roof Rails	4
Juice Cups	4	Roof Tent with Ladder	2
Wine Glasses	4	Second Sparewheel Carrier	1
Cutlery Container	1		
Forks	4		
Spreading Knives	4		
Tablespoons	4		
Utility Knife	1		
Cork Screw	1		

#### AIR-CONDITIONING

All fully equipped vehicles have air conditioners within the vehicle. Please ensure the air conditioner is OFF when the vehicle is stationary or idling for prolonged periods to prevent damage.

#### CANCELLATIONS/NO SHOW PENALTIES

Late collections and/or early returns do not qualify for rental refunds. Only cancellations during office hours will be accepted. Cancellations during afterhours, over weekends/public holidays will be actioned on next working day and applied on that said date.

22 days before collection 0%

21 – 8 days before collection 25%

7 – 2 day before collection 50%

Less than 48 hours 100%

#### CLAIM HANDLING FEE

A handling fee is applicable on all claims submitted.

#### COLLECTION/RETURN

2-3 hours depending on questions asked, includes demonstration and explanation of vehicle and equipment. Renter will sign vehicle/equipment document. On return of the vehicle we need 1 hour for the vehicle and equipment to be checked. Excessively dirty vehicles will be charged a valet fee of N\$1,500. Vehicles returned after the agreed return date will be charged a full day rental per calendar day.

#### PLEASE NOTE:

1. Renter must report any problems/malfunctions to the supplier within 24 Hours after collection or immediately when problems/malfunctions arise. No compensation against the supplier if the problems/malfunctions are not advised timeously or upon return of the vehicle.
2. Vehicles not returned full, will be refuelled and renter will be charged.
3. Vehicles returned excessively dirty, the supplier reserves the right to determine whether a vehicle is excessively dirty in a true and fair manner then will the supplier have the vehicle completely cleaned and valet.
4. No smoking allowed in the vehicle. If this rule is ignored, a fee of N\$3,500 will be charged to remove fumes and smells caused by smoking.

#### DUST

Due to Namibia being arid regions with many secondary roads (gravel), the fully equipped vehicles cannot be dust proof. No refunds/claims or dust ingress of any nature, will be considered.

#### EQUIPMENT

All equipment supplied as per EQUIPMENT LIST. Please note that liability cover does not cover any equipment supplied by the supplier and any loss/damage of the equipment including GPS, fridges, compressors, awnings, tents etc. will be charged a liability amount of N\$20 000. No replacement equipment will be provided unless due to malfunction.

#### CROSS BORDER DOCUMENTATION

The supplier to be notified at time of reservation. A copy of the driver's license and passport/ID to be received 7 days prior to collection. Fully equipped vehicle can only cross into Namibia/Botswana/Lesotho/Swaziland, but must be returned to our Fully Equipped branch in Johannesburg. Once off cross border documentation fee of N\$1,500 will apply. The supplier is not liable for arrangement of Visas, permits, third party insurances or road taxes applicable to country of entry. It is the renter's responsibility to arrange and pay.

#### INFRINGEMENTS

The renter is liable for all fines the fully equipped vehicle has incurred during the rental period plus a traffic fine handling fee for each infringement. The fine/infringement will be redirected by the supplier to the Renter.

#### KEYS

The recovery/replacement of keys is the renter's responsibility. The supplier to be informed when keys are lost/locked inside the vehicle. The supplier will not be held liable for any accommodation, time/days and or personal items or other costs incurred due to the

recovery or replacement of keys. The renter is responsible to ensure the BCR vehicle is safe while the keys are replaced/recovered.

#### LIABILITY

All rates are inclusive of Super Collision Damage Waiver and Super Theft Loss Waiver with a N\$20,000 excess liability. Super Waiver does not cover roll-overs. A security deposit of N\$5,000 is preauthorised on Renters Visa/MasterCard plus the rental costs to ensure vehicle is returned on agreed date, clean, no equipment is lost or damaged. If all the Terms & Conditions is adhered to, the security deposit is fully refunded within a 21 day period.

#### ACCIDENT (INCIDENT)

Must be reported to the supplier and by law to the Local Police within the area the incident occurred within 24 hours. The Local Police will issue the renter with an Accident Report number which is required by supplier to load the claim. Failing to report accident may void all liability cover with the renter being liable for all costs. It is the Renters responsibility to take photographs of the incident scene, obtain third party details e.g. take photographs of person involved. These documents/records of incident will be submitted to the supplier in order to process incident.

#### EXCLUSIONS AND CONDITIONS

No responsibility is accepted for any damage/theft to items of a personal nature.

#### EXCLUSIONS OF SUPER COVER WAIVER

Renter is fully liable for damage to vehicle or third party property if:

1. Any terms of the rental contract is breached
2. Damages are sustained while renter is in violation of any traffic law
3. Damage is due to reckless driving, inclusive of
  - 3.1 driving under influence of alcohol or drugs
  - 3.2 driving on restricted or unrecognisable roads
  - 3.3 driving before sunrise and after sunset
  - 3.4 driving over speed limits
  - 3.5 not adhering to height restrictions
  - 3.6 water submersion and salt water damage
  - 3.7 vehicle may not go through water
  - 3.8 vehicle driven in unauthorised country with no written permission
  - 3.9 Damage due to incorrect use of handbrake
  - 3.10 Roll overs are not covered under Super Waivers. Roll over is defined as when a vehicle's damages due to it not being on all 4 tyres at any given time. A vehicle being on its side is construed as a roll over
  - 3.11 Incorrect fuel pumped into the fuel tank or water in the fuel tank

3.12 Undercarriage damages including but not limited to side sills, prop shaft, side shaft, front and rear diff and exhaust system.

3.13 Loose equipment, fridge, steps, roof top tent/s and awning where applicable.

#### RULES IN RESPECT OF REPLACEMENT VEHICLES

1. Water damage: Repair and towing costs is the responsibility of Renter. The recovery/replacement within Namibia is N\$15.00 per kilometre from Windhoek, Namibia. Outside of Namibia – as per outside towing company rates will be applicable.

2. New authorisation will be blocked on nominated Visa/MasterCard for the replacement vehicle.

#### PAYMENT

The supplier only accepts recognised Visa/MasterCard's credit cards that are embossed in order to place pre authorisation for liability cover/security deposits. The holder of credit card needs to present credit card at time of rental so that transaction can be processed.

#### RATES

##### • RATES ARE INCLUSIVE OF:

- Unlimited mileage
- 1 additional Driver
- Living, kitchen and sleeping equipment
- Full water tank and full gas bottle
- 15% VAT
- Airport Surcharge
- Tourism levy
- Third Party Liability
- Emergency roadside assistance
- Credit card fees
- Super Collision Damage Waiver
- Super Theft Loss Waiver

#### ROAD RESTRICTIONS

Fully equipped vehicles can be driven on public tar, gravel. No dune driving is allowed with the 4x4 vehicles. It is highly recommended to avoid driving before sunrise and after sunset.

#### SUBSTITUTIONS

If the reserved fully equipped vehicle is not available, the supplier reserves the right to substitute a comparable or superior vehicle at no extra cost. This shall not constitute breach of contract and the Renter will not be entitled to any refund/claim against the supplier.

#### TAXES

All charges are inclusive of 15% VAT and rates are quoted in ZAR.

#### TRACKING

Fully equipped vehicles are fitted with an approved tracking device and all vehicles will be monitored. When the Renter is in breach of the Terms & Conditions of the rental agreement, if vehicle is illegally parked, used to violate the law, abandoned or continually exceeds speed limit, the supplier reserves the right to repossess the vehicle, note speed limits vary from country to country, tarred roads to off road gravel driving.

#### TYRES

It is responsibility of the Renter to repair punctured or flat tyres. The Renter must ensure that the replacement tyre is of the same brand, size and ply rating or more. Re-tread, reconditioned, second hand tyres are not accepted or allowed. Regular tyre pressures must be checked daily and only when the tyres are cold by the Renter.

#### VEHICLE REPAIRS

Renter may not undertake to repair the vehicle but rather notify the supplier immediately, the supplier has a network of suppliers available to assist with Towing/recovery, Tyre replacement or mechanical breakdown.

#### ENTIRE AGREEMENT / NON VARIATION

This document contains the entire agreement between the renter and the supplier, and neither party shall be bound by any undertakings, representations, warranties, promises, or the like not recorded herein. No variation, alteration, or addition to, or omission from this agreement is valid/binding, unless reduced to writing and signed by the renter and an authorised employee of the Supplier. Any clause which is declared unenforceable or invalid, for any reason whatsoever, by a competent court, shall be severable from the remaining provisions of the agreement and shall not affect the validity of these provisions.

#### DOMICILUM CITANDI ET EXECUTANDI

The renter chooses the address stated on the rental agreement as registered/legal address. The supplier chooses its registered address as Windhoek, Namibia, ERF 138 Industria Street Sungate B6.

#### JURISDICTION

This agreement will be governed by and interpreted in accordance with the laws of Namibia

#### GOVERNING LAW

The supplier and the renter hereby agree and consent that this rental agreement will be governed and be enforced in terms of the applicable Namibia laws.

#### LEGAL COSTS AND / OR EXPENSES

In the event that the supplier incurs expenses in recovering monies due to it from the renter or any other persons arising from this agreement, the renter will be liable for any costs and expenses incurred in doing so, on the attorney and own client scale, including but not limited to collecting commission and tracing fees and necessary disbursements.

#### JOINT AND SEVERABLE LIABILITY OF AUTHORISED DRIVERS

In terms of this agreement the renter and/or any authorised driver may be held jointly and severable liable towards BCR towards all monies due and owing to it in terms of this agreement.

#### AUTHORISATION TO CREDIT SEARCH AND CONFIRMATION

The renter hereby consents and authorises the supplier or its nominated representative to undertake any enquiry that the supplier deems fit about the renter's credit and/or criminal record with any credit bureau, credit agency and/or third party to confirm details of the renter as and when the need arises.